

NEW MEMBER ORIENTATION

CITY CLUB
CHARLOTTE
1947

Welcome to Charlotte City Club

A HISTORY OF LEGACY

Established in 1947, the Club has been a cornerstone of Charlotte's social and professional scene, seamlessly blending elegance, community, and history. For over three decades, we've proudly called the penthouse suites on the iconic corner of Trade and Tryon our home, offering breathtaking panoramic views of the city skyline and surrounding Piedmont landscape. This move cemented our status as Charlotte's premier private club, providing a sophisticated setting for dining, business, and social events.

Our rich history includes hosting presidents, ambassadors from around the world, and some of the greatest minds in arts, culture, and business. These memorable moments have shaped the Club into Charlotte's hub for leaders, innovators, and visionaries.

Today, the Charlotte City Club is a modern retreat for its members, offering unparalleled dining, networking opportunities, and exclusive events. From quiet luncheons to grand celebrations, the Club continues to honor its traditions while embracing the future, ensuring a vibrant and engaging experience for all who walk through our doors.

Let us introduce you to the extraordinary experiences that await in this iconic setting.

GET CONNECTED

Keep us close at hand! Save our contact information to quickly make reservations or get assistance whenever you need:

- **Club Phone:** 704-334-3200
- **Email:** frontdesk@charlottecityclub.com

Register for the City Club App

Search for Charlotte City Club in the App & Google Play stores.

- Username: member number
- Password: last name, all lowercase.

Be sure to enable location services and push notifications for an elevated service experience.



Stay Connected

We strive to keep you informed and engaged through our dedicated email communications:

Hive Happenings:

On Tuesdays, you'll receive our Hive Happenings email, packed with details on upcoming events, dining specials, and everything you need to make the most of your membership.

The Buzz:

Every other month, our The Buzz newsletter highlights club happenings, member spotlights, and stories that showcase the life at Charlotte City Club.

These updates ensure you never miss an opportunity to connect, celebrate, or explore all that the Club has to offer. Be sure to check your inbox and stay in the know!

See What's Coming Up

As a Member, you can access the Club's mobile app to view and register for upcoming events, view menus, recommended attire, and additional directions and information. If you have a question about an upcoming event, we're always happy to help!

House Policies

The Board has charged the Club team with the enforcement of club policies and as such, members are asked to comply when approached by team members. Non-compliance or disrespect of the Club team members will be brought forth to the House Committee and Board of Governors subject to further discipline, up to and including suspension or expulsion.

You can update your listing in the Member Directory online or by emailing **membership@charlottecityclub.com.**

CLUB LIFE 101

Reservations

Dining reservations are highly encouraged, especially for new members, and can be made through the Member App. By making a reservation, you are helping the Club team become more familiar with you and your preferences. Bar seating is available on a first-come, first-served basis. While you may note a preference for bar seating when making a reservation, it cannot be guaranteed.Review and share the Know Before You Go document within the Member App with your guests.

Parking

The 121 W. Trade garage is managed by Preferred Parking on behalf of the building ownership. We have four floors of marked, reserved spots for Members and their guests. If all of the City Club spots are taken, you may park in any non-marked spot. Do not park in 'reserved' spots, as those are reserved 24/7. Bring your ticket to the host stand for validation. Should you require assistance at the entrance or exit gate, contact Preferred Parking by calling the assistance number on the ticket machine. Their customer service team will take note of your barcode number & open the gate for exiting.

Guest Policy

Any Member may introduce a guest or up to six guests to the Club for a single day or event. If requested, the Member must register the guest by name at the front desk and the guest must be accompanied by a member of the Club. If you will have a party larger than six to dine please call ahead so we may make arrangements for you.



Special Food Requests & Allergies

If you have a special dining request, or would prefer a different entrée for a Club event, please let the Club know at least 48 hours in advance. If you, your spouse/significant other or any dependents on your Member account have any food allergies, please notify the Club when you make your reservation.

Member Account Charging

Members sign for their charges at the conclusion of service. Please verify your name and member number, and confirm all charges before signing. For parties with guests, all charges will be applied to the hosting member's account. Separate checks are not available. We appreciate your understanding and encourage members to communicate this policy to their guests in advance.

Service Charge

The Charlotte City Club is a cashless club. Members will notice a 25% service charge and local taxes broken out on your statement. Events will be denoted with "++" this means service charge and local taxes are not included in promoted price.

Electronics Policy

be placed on silent mode. Verbal communication is only permitted within Club designated phone booths, the business center, private rooms when not in use, and the Upper and Lower Club elevator lobbies. Electronic devices to include cell phones, laptops, tablets, and watches may be used for texts, emails, reading, and viewing in non-audible mode only within the spaces of the Club including the Cigar Lounge and Patio.



Dress Code

The Club's dress code is reflective of a private club and as such should be taken into consideration prior to arrival. Dress for both men and women should be smart business casual. Jackets and ties are not required for men and collared shirts are preferred. Dress denim that is not frayed or torn is permitted. Hats must be removed upon entry to the Club. Women's dress hats are acceptable. Sports team attire is permitted if visiting the club before or after attending a game. At no time are t-shirts, athleisure, shorts, or flip flops permitted in the Club except as denoted for a themed Club event or seasonal change as approved by the House Committee and Board of Governors.

Social Media

The Club understands that Members may participate in, or contribute to, personal blogs, message boards, conversation pages and other forms of social media and may periodically post information about their Club activities on these outlets. When doing so, Members must safeguard the privacy that other Members expect and deserve related to their activities at the Club. Members should not post photos of other Club Members or narratives describing the activities of other Members without their prior consent. In addition, Members should not post any item that suggests or implies that they are communicating in any official capacity on behalf of the Club.

Club Event Cancellations

Holiday and Club event reservations canceled within 72 hours may be billed to the member at 50%. Holiday and Club event reservations canceled within the same day or if a member no call, no-shows will be billed to the member at 100%. Outside ticketed events (golf tournaments, theater, opera, sporting, etc.): Since the tickets/entry to such events is nonrefundable, the Member incurs full financial responsibility, unless the ticket is able to be used by someone from the waitlist.

MEMBERSHIP HAS ITS BENEFITS

Additional Home Club Rights
As a Member, you enjoy Home Club rights at the following five additional clubs within BNG Hospitality:

- The Park Club, Costa Mesa, CA
- City Club of Greenville, Greenville, SC
- Harbour Club at WestEdge, Charleston, SC
- Centre Club, San Antonio, TX
- The Tampa Club, Tampa, FL

Please use PrivateClubWorld to request access to these clubs.

Visiting Reciprocal Clubs
As a Member, you also enjoy visiting privileges at approximately 135+ reciprocal clubs worldwide. For the most up-to-date listing of participating reciprocal clubs and to request access with an embedded Letter of Introduction, please use PrivateClubWorld

Access Private Clubs Worldwide
Through PrivateClubWorld, Members can also request access to 2,500+ private clubs spanning country, city, golf, athletic, yacht, and social clubs across the globe.
Beyond club access, PrivateClubWorld also provides Members with opportunities to connect and network with like-minded members of private clubs around the world, helping expand their social and professional circles through shared interests, values, and experiences.

Travel Savings & Rewards
Enjoy unbeatable deals offering member only pricing and earn rewards across 3 million 3/4/5 star hotels and additional resorts worldwide with MobiMyTravel embedded within PrivateClubWorld.





Tee Times

Tee time requests must be made in writing within 48 hours of the requested time of play. Tee times are never guaranteed and can not be held as tentative. At the time of booking the member must confirm number of players and will be responsible for payment of guest and any cart fees on time of arrival to club.

Requests may be made by calling or emailing the front desk. At the time of writing the following must be provided; preferred club/course*, number of players in group, earliest and latest available play time. If cancellation needs to occur, the member is required to call the reciprocal club first. All penalties associated with canceling are the members' responsibility. If frequent cancellations occur and/or a member no calls, no shows for their tee time, the privilege of requesting tee times will be revoked.

Current Reciprocal Golf Clubs

River Hills Country Club | *Weekdays & Sunday afternoons*

Gaston Country Club | *Weekdays & Sunday afternoons*

Verdict Ridge Country Club | *Weekdays after Noon*

Sip, Taste, Enjoy – With the Wine Locker Program

Bring a selection of your personal wine collection to your Club to enjoy at any time. Wine Lockers are available for rental, through the Service Department.

Temperature controlled wine lockers. Non-temperature-controlled lockers are available and are located in the semiprivate dining room. Please note that availability is limited and a waitlist may



Smoke, Relax, Enjoy – With the Cigar Locker Program

Bring your personal cigar collection to your Club to enjoy at any time. Private Cigar Lockers are available.

To learn more about our wine and cigar lockers email our Director of Member Engagement, Carrie Dettling, **cdettling@charlottecityclub.com**





WE'RE THE LIFE OF YOUR PARTY

Charlotte City Club, located at the top of the 121 W. Trade Street building, offers expansive and panoramic views of the city and the surrounding Piedmont landscape, making it the highest event venue in Charlotte. Whether you're hosting a personal celebration or a professional event, the Club provides an elegant and seamless experience tailored to your needs.



Types of Events

The Club is available for all of your private, special event needs. We encourage you to host your business meetings, professional organizations, civic events, charity fundraisers, retirement parties, weddings, and rehearsal dinners.







Who Can Book an Event

You may contact the Events Department directly to make arrangements for your next special event. Your executive or personal assistant is welcome to contact the Club on your behalf. If you would like to extend the private, special event benefit to a colleague, friend or local civic organization, you need to contact the Events Department and indicate you wish to sponsor their event.

A signed contract and signed event order are required to book any private room. The contract for your event will include our special event policies and deliverables for menu and final headcount. The event order will include all of the details as it relates to your event. The final invoice for your event will be billed to your Member account unless specified.



For more information, please contact the Club's Events Department.

specialevents@charlottecityclub.com



GET INVOLVED – *Join an Affinity Club*

BookClub

FIRST THURSDAY

A monthly meeting of members to discuss books based on a topic or an agreed-upon reading list.

Global Thinkers

FRIDAYS, TWICE A MONTH

The Global Thinkers Roundtable is a virtual gathering of Members and guests designed for globally oriented discussions, tending towards history, culture, economics, politics and policy. They meet on Zoom.

*Barley & Hops**

SECOND WEDNESDAY

Explore beers from around the world. This group, led by the Brewmaster, is a way to connect with those who love all things barley, hops, yeast, and water! The coveted Brewmaster title is battled for annually at the last affinity club meeting in November.

*Whiskey & Humidor Society**

THIRD WEDNESDAY

Enjoy limited-production cigars along with single malt and blended whiskys in one of the only indoor smoking rooms in Charlotte. Chief of the Celtic Clan title is battled for annually at the last affinity club meeting in November.

*Wine Cru**

FOURTH WEDNESDAY

Broaden your knowledge and appreciation of wines from around the world. This group of novices and enophiles is a social group that loves to connect and learn about all things white, rosè, red, still, sparkling, and fortified.

Grand Cru

ONCE A QUARTER

Experience more than just exceptional wines; Grand Cru opens doors to unparalleled experiences—intimate tastings hosted by maestros of the craft and bespoke events designed to indulge and enlighten the senses.

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*Indicates an Affinity Club, which requires an annual commitment billed monthly. You may attend your first Affinity Club visit complimentary. To join, please do so through the App or contact Director of Member Engagement, Carrie Dettling, cdettling@charlottecityclub.com with any questions.

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AFFINITY CLUBS

Barley & Hops	$30 monthly, per person
Wine Cru	$38 monthly, per person
Whiskey & Humidor Society	$65 monthly, per person
Grand Cru	$600 per person, annually

WINE LOCKERS

Full Locker *(holds up to 40 bottles, temperature controlled)*	$55 monthly/$45 with Wine Cru
Half Locker *(holds up to 20 bottles, temperature controlled)*	$35 monthly/$30 with Wine Cru
Non-temp Controlled Lockers *(holds up to 20 bottles)*	$25 monthly

**no corkage fee on wines purchased from club. A $20 corkage fee applies to bottles stored in locker that were not purchased from the club.*
**personalized nameplate and designated locker key*

CIGAR LOCKERS

$35 monthly/$30
with whiskey & Humidor
**personalized nameplate and designated locker key*



MEMBERSHIP HAS ITS PERKS

*-Discover Exclusive Rates with **One Athletics***

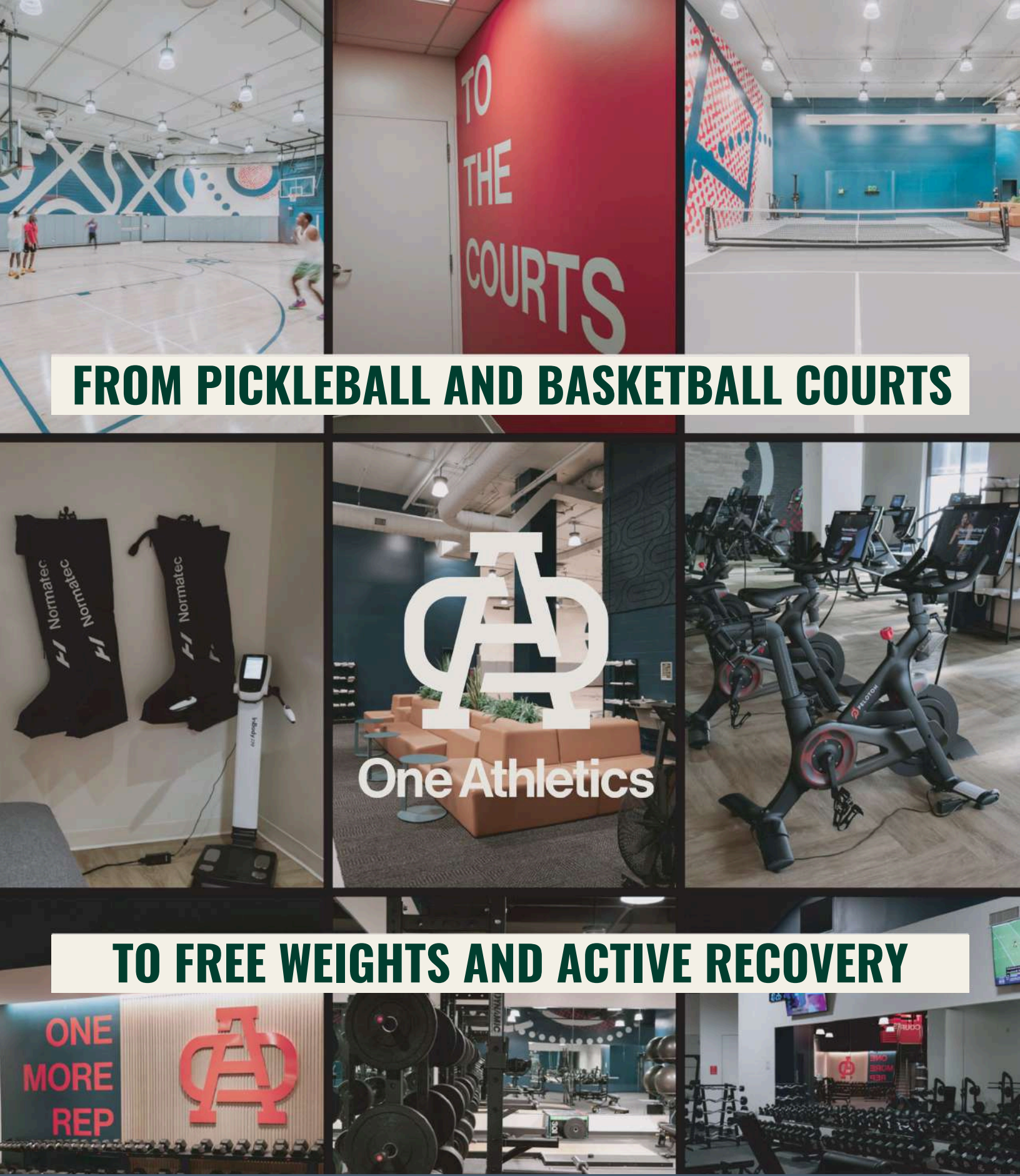
In our continuous pursuit to enhance our member's experience, Charlotte City Club is proud to partner with OneAthletics. While our club offers a sanctuary for dining experiences and social and professional engagements, we recognize the importance of overall wellness.



Explore a new realm of wellness and fitness through the following features:

- ✓ **Revitalize** in their modern saunas
- ✓ **Align** your body and spirit in their serene yoga studio
- ✓ **Compete** on their **basketball & pickleball** courts
- ✓ **Unwind** with exclusive **coin bar access**
- ✓ **Refresh** with the **Omni Hotel pool access**
- ✓ Enjoy the convenience of **2-Hour Validated Parking**
- ✓ **Enhance** your fitness goals with **personal training**
- ✓ Consult with their **nutritionist** to tailor your diet to your lifestyle

Through this partnership, Charlotte City Club members pay **no joining fees** and benefit from **discounted monthly dues.** Embrace the opportunity to elevate your health and wellness, seamlessly integrated into your life of luxury at the Charlotte City Club.



For more information email Kelly: kpierson@charlottecityclub

PRIVATECLUBWORLD

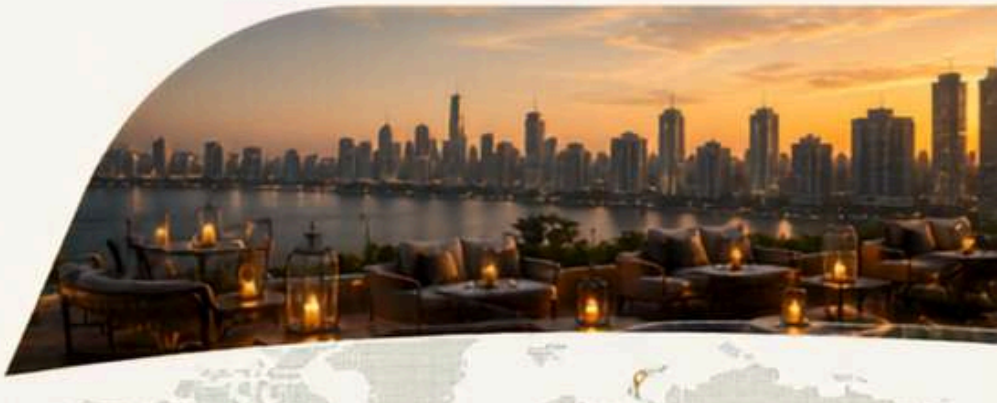
CHARLOTTE CITY CLUB

IN ASSOCIATION WITH

PRIVATECLUBWORLD
A GALAXY OF PRIVATE CLUB NETWORKS

One Membership. A World of Private Clubs.

Through your PrivateClubWorld™ access, your privileges extend far beyond the Charlotte City Club — connecting you to exceptional clubs across the US and around the world.





Whether you're travelling for business, planning a golf holiday or exploring a new city, enjoy the comfort of belonging wherever you go.

ACCESS TO

2500+

PRIVATE CLUBS

ACROSS

900+

CITIES WORLDWIDE

A DIVERSE COLLECTION OF CLUBS

GOLF CLUBS



COUNTRY CLUBS



CITY CLUBS



ATHLETIC CLUBS



YACHT CLUBS



ADDITIONAL MEMBER BENEFITS

UNLIMITED CLUB ACCESS REQUESTS

Request and visit clubs as often as you choose.

DEDICATED CONCIERGE SUPPORT

Personal assistance for club introductions and visit arrangements.

GLOBAL MEMBER NETWORKING

Connect with members, professionals and leaders worldwide.

RECIPROCAL CLUB PRIVILEGES

Enjoy member rates and special privileges at partner clubs.

TRAVEL SAVINGS & REWARDS

Access exclusive travel partners, savings and member rewards.

PREMIUM HOSPITALITY EXPERIENCES

Invitations to exclusive events and unique member experiences.

One connected network.
Extraordinary experiences.
Everywhere you go.



BILLING & STATEMENTS

Your statement will be emailed to you on the 5th of each month. You can also view your current statement and house charges in the Member App or our website portal.

Payments are due by the 25th. Late fees will apply to your account if not paid in full by the due date. The Board has approved a late fee of $25 or 10%, whichever is greater. For your convenience, we offer online payments via the Member App and website, ACH bank draft, or credit/debit card auto draft. Payments made via credit/debit cards will be charged a 3% surcharge, which will be added to cover processing costs. Due to PCI compliance restrictions, we cannot take phone payments or credit card information. Should you like to pay by check, please note that the Club is not responsible for delays due to USPS.

The automatic draft may be set up by contacting the accounting team at accounting@charlottecityclub.com. The automatic draft occurs on the 25th of each month, except when the 25th falls on a weekend or holiday. In these cases, the draft will appear on your account the next business day following the 25th.

Our accounting team is happy to assist should you have any questions about charges or need to update your payment method or contact information. Please email accounting@charlottecityclub.com.

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121 W TRADE ST #3100, CHARLOTTE, NC 28202

FRONTDESK@CHARLOTTECITYCLUB.COM | 704-334-3200